

*Certificate of
Continuing Professional
Education*



itSMF e-Symposium - 15th November 2007

This is to certify that

Chris FitzGerald

Participated in the

*itSMF e-Symposium 15th November 2007 on IT Service Automation: Evolving IT to the Next
Level of Service Management Maturity*

*Based on attendance at this event, the individual named herein is eligible to earn
Up to 3 CPE Hours.**

** One continuing professional education (CPE) hour equates to 50 minutes of instruction.
Please calculate 3 CPE Points*



CERTIFICATE SERIAL NO. 287069585